

AWARD SUPPORT

A Support Plan that allows your business to drive the changes it needs to awards, allowances and other workforce compliance related areas

The ever-changing Award Landscape In Australia

In a post pandemic economy, you require a flexible workforce management system that can adapt to business imperatives. Award Support is a new support offering available in Premium and Enterprise Support Tiers that allow you to make changes to your awards whenever your business requires.

Utilising Humanforce Award Support Specialists, we can make your changes in a timely manner that allow for real time integrations into payroll and other systems so you don't miss a beat.

What Is Award Support ?



Award configuration set up is covered under the Humanforce Discover - Design - Build - Deploy Framework.



Award Profiles can be built, configured and changed with speed and ease.



Configurable Changes made when requested not only across legislated changes but also if an organisation wants to change an element or an interpretation.



What's Included In Award Support

AWARD SUPPORT IS AVAILABLE WITH PREMIUM AND ENTERPRISE SUPPORT TIERS

Area	What Is Included?
General	→ Base Rates Configuration, Rate Overrides
Shift Compliance	→ Shift Length, Broken shift Payments
Break Compliance	→ Min unpaid breaks, min days off, min breaks consecutive days, missed meal break penalties, break schedule setup
Overtime	→ Base rates, days worked, time-of-day, on call rules
Public Holidays	→ Rate setup, treatment of public holidays if not worked
Allowances	→ Travel, uniform, tools, first aid, training, meals, utilities
Leave Configuration	→ Leave type setups, TOIL payment rules
Salary Configuration	→ Cloning of existing setup into new salary awards.

All change requests are reviewed and analyzed against current configuration and up to 5 business days may be required to complete a change



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